

Problem:

PDF files attempt to open from the browser; which sometime will not display, commonly on large pdf files.

Prerequisites:

- Adobe Reader 10 or 11
- Internet Explorer 9 or 10

Solution:

Adobe Reader 10

1. Open Adobe Reader
2. Click Edit > Preferences...
3. Click on Internet (Under Categories)
4. Uncheck, Display PDF in browser
5. Click, Ok

This will make the PDF file open through Adobe Reader and not having it go through the internet browser.

Adobe Reader 11

1. Open Internet Explorer
2. Go-to, Tool > Manage Add-ons (If you can't find Tool drop down, press Alt + X)
3. Under the Show drop down, select All add-ons (On the left side of the window)
4. On, "Adobe Systems, Incorporated", select, "Adobe PDF Reader" and click on "Disable" (on the lower right of the window)
5. Click, Close

This will also make the PDF file open through Adobe Reader and not through the internet browser.

If you are not sure of what version of Adobe Reader is installed or none of the solution above worked.

1. Run, Windows Update (For Windows 7, Start > All Programs > Windows Update)
2. Install the latest version of Adobe Reader (Uncheck, "Yes, chrome as my Default browser.....")
<http://get.adobe.com/reader/>
3. Follow the, Adobe Reader 11 Solution

Disable or enable Chrome PDF Viewer in Chrome

1. Click on Chrome **menu**, select **Settings**
2. Scroll down and click on **Advanced**
3. Under **Privacy & Security**, click on **Content Settings**,
4. Scroll down and click on **PDF Documents** or visit **<chrome://settings/content/pdfDocuments>**
 - To disable Chrome PDF Viewer, turn on 'Download PDF files instead of automatically opening them in Chrome'